
Understanding the PIP eHealth Initiative

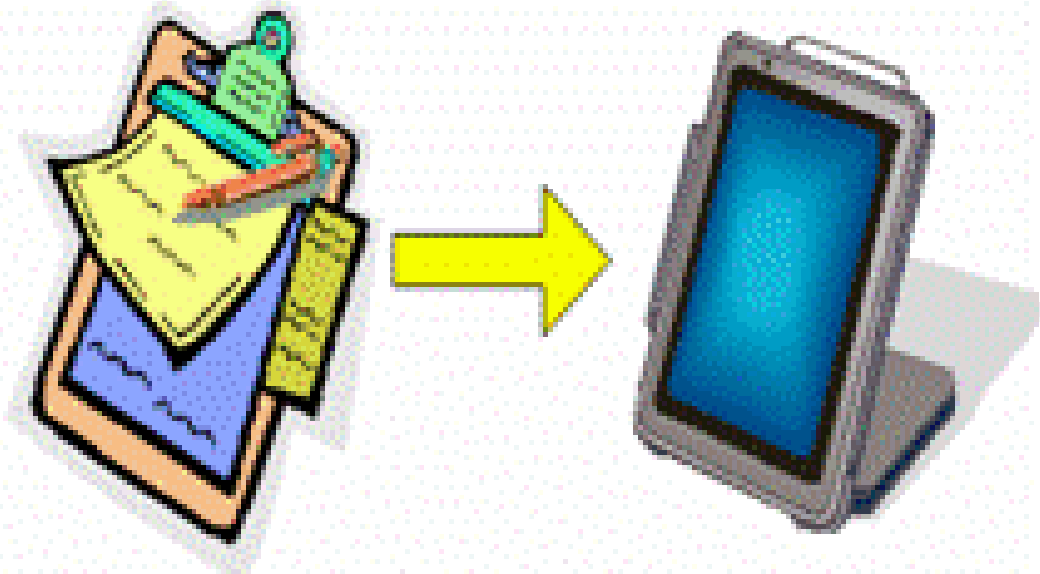


All you wanted to know but were too afraid to ask



eHealth Forum April 23, 2009

John Scott Meeting House, La Trobe University, BUNDOORA Victoria



Proudly presented and sponsored by:

North East Valley Division of General Practice

Northern Division of General Practice

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Electronic version of this book found at:

www.nevdgp.org.au/?content=15



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Acknowledgments:

This booklet has been prepared by Noel Stewart of North East Valley Division of General Practice for the PIP eHealth Information Forum held at John Scott Meeting House, La Trobe University, BUNDOORA Victoria

We express our thanks to the following organisations for providing forum presenters:

- *North East Valley Division of General Practice*
- *National eHealth Transition Authority*
- *Department of Health and Ageing*
- *Medical Software Industry Association*
- *Health Communication Network*
- *Argus Connect*
- *General Practice Victoria*

Further Information/Enquiries:

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PIP eHealth Incentive - Overview

To be eligible for payments through the PIP eHealth Incentive, your practice must:

- participate in the PIP; and
- meet the requirements of each of the three requirements, as described below

Key documents and links (Use electronic version of these notes: www.nevdgp.org.au/?content=15)

<ul style="list-style-type: none">• Application Form for PIP eHealth Incentive – March 2009 (pdf)	<ul style="list-style-type: none">• eHealth Incentive Guidelines – March 2009 (pdf)
<ul style="list-style-type: none">• NeHTA website - National E-Health Transition Authority has been tasked by the governments of Australia to identify and foster the development of the right technology necessary to deliver the best e-health system - March 2009	<ul style="list-style-type: none">• DoHA website - includes FAQs - March 2009• North East Valley DGP website – April 2009
<ul style="list-style-type: none">• PIP Ehealth Incentive Guidelines - a document by Noel Stewart that outlines the process and expectations. Also includes links to all the key electronic clinical resources and relevant webpages – March 2009 (pdf)	<ul style="list-style-type: none">• Australian General Practice Network (AGPN) website - key information regarding the PIP ehealth Incentive - March 2009

Requirement 1 - Secure messaging capability.

In order to meet this requirement, practices must have a secure messaging capability that will allow patient clinical and medical information to be securely exchanged where possible.

The secure messaging capability may be provided as a direct extension to the practice management system, or indirectly via a separate messaging system.

The secure messaging capability must be provided by an eligible supplier. You have until July 31 to fulfill this requirement. You can tick the box that the requirement is met, even if no secure messaging service is in place, but if this requirement IS NOT completed by 31 July you MUST notify Medicare.

To see eligible suppliers: www.nehta.gov.au/pip-vendors

Requirement 2 - PKI certificates for the practice and each GP

In order to meet this requirement, practices must have (or have applied for) a location/site PKI certificate before April 30, 2009. Practices with additional practice branches are required to have (or have applied for) a separate location/site PKI certificate for each practice branch.

Each medical practitioner working at the practice must also have (or have applied for) an individual PKI certificate. Locums are exempt from this requirement.

Registration forms for individual and location/site PKI certificates are available from the Medicare Australia website at: www.medicareaustralia.gov.au/pkiforms

Requirement 3 - Access to key electronic clinical resources

In order to meet this requirement, practices must provide all medical practitioners from the practice with access to the current editions of a range of key electronic clinical resources to improve the quality of prescribing, support quality care, and enhance health outcomes.

TABLE 1: KEY ELECTRONIC CLINICAL RESOURCES

Category	Examples
Concise, evidence-based guide to recommendations about patient management that covers all common disorders seen in general practice (latest edition)	e-Therapeutic Guidelines Complete
Formulary of medicines available in Australia that provides comparative drug information reflective of contemporary Australian general practice and is independent of pharmaceutical company involvement (latest edition)	Australian Medicines Handbook
Evidence-based guide to preventive activities in general practice which is relevant to the Australian population (latest edition)	RACGP: Guidelines for Preventive Activities in General Practice (known as the Red Book)

At least one key electronic clinical resource from each of the categories in Table 1 (minimum of 3 resources in total)

TABLE 2: OTHER ELECTRONIC CLINICAL RESOURCES

Category	Examples
Journal of evidence-based clinical care	Bandolier; Clinical Evidence
Clinical resources (latest editions)	Immunisation: Myths and Realities; The Australian Immunisation Handbook; Assessing Fitness to Drive
Regulatory resources (latest editions)	Medicare Benefits Schedule (MBS); Pharmaceutical Benefits Schedule (PBS)

At least three resources from any of the categories in Table 2

Forum Chairperson - Dr Peter Eizenberg



Dr Peter Eizenberg is a Director of *Doctors of Ivanhoe*, Executive Director of the *North East Valley Division of General Practice*, Member Immunisation Reference Group, NHMRC CCRE, Murdoch Childrens Research Institute, RCH. Peter will give a brief historical overview of eHealth in general practice, chair the evening and introduce each of the forum speakers.

Notes:



Mr Paul Williams is Head of Solution Development at NeHTA and is an accomplished executive manager in healthcare, transport and logistics information technology. His former leadership roles include National IT Manager for Symbion Pathology, Information Systems Manager for QML Pathology and General Manager Information Technology for Mayne Nickless Ltd, all of which required innovation, change and reform in large and complex businesses. Paul joins NEHTA in a senior role to ensure we deliver the best technology solutions to further Australia's national e-health agenda.



Mr Paul Burnham is Reference Platform Manager at NeHTA. Paul Burnham is an experienced IT manager in healthcare, retail, mining and defence. Former roles included Director Projects & Consulting for Mincom, Development Manager for Mincom and various software development roles at Royal Brisbane Hospital and Sullivan and Nicolaides Pathology. Paul's role entails providing demonstrations and trialing with industry elements of the NEHTA work program.

Notes:

Department of Health and Ageing



Mr Rob Cameron is a Director in the eHealth Branch of the Commonwealth Department of Health and Ageing. His substantive role is Director, Policy and Future Directions, and is currently working on the regulation of health information as it applies to eHealth initiatives and on electronic health

record systems policy. He has worked in eHealth since October 2007 and previously worked in health emergency management and human resource management. Rob has a Masters Degree in Public Policy from the Australian National University and a Graduate Certificate in Public Sector Management from Flinders University.

Notes:

Medical Industry Software Association



Mr John Johnstone is here to represent the Medical Software Industry Association. John is a Committee member of MSIA and Chair of its Interoperability Sub-Committee. This Committee is focussed on achieving objectives in E-Health that leverage the co-operation and goodwill of its members.

John is the Managing Director of Pen Computer Systems Pty Ltd a company with a 17 year history in delivering E-Health solutions.



Notes:

Health Communications Network



Dr Andrew Magennis is a practicing GP as well as the Medical Director of HCN. Andrew is the longest serving member of HCN and for many years has gladly assisted divisions with GP training and updates in Medical Director.

Andrew will speak on how the 2 components of Medical Director 3, ***MD Reference*** and ***MD Exchange***, which help practices comply with Requirements 1 and 3 of the PIP eHealth Incentive.

Notes:

ArgusConnect



Mr Ross Davey is CEO of ArgusConnect and in the past has worked in IT in general practice, specialist practices, pathology, radiology and hospitals as well as a range of Standards and Policy settings over a period of more than 30 years.

Prior to forming ArgusConnect in 2004, Ross was Director of the Collaborative Centre for eHealth at the University of Ballarat where he first conceptualised the Argus software.

Ross will speak on the secure messaging system provided by ArgusConnect.

Notes:

General Practice Victoria



Mr Brendon Wickham has been a database and web developer for a number of years, but moved to the human world when he took up the eHealth Support Officer's position at General Practice Victoria. GPV is his first experience in the health sector and he has found it interesting and challenging. He is currently working towards a Master in Health Informatics at the University of Tasmania.

Notes:

Issues with the Requirements

Requirement 1 – Secure messaging

To see eligible suppliers: www.nehta.gov.au/pip-vendors

Will MD Exchange be sufficient?

Do we have to go to Argus?

Other issues:

Requirement 2 - PKI Application Form Issues

Registration forms for individual and location/site PKI certificates are available from the Medicare Australia website at: www.medicareaustralia.gov.au/pkiforms

Which type of token do you choose?

Can you change your mind if PKI Application Form already submitted?

Token type

6 Please indicate the type of token you would prefer for your certificate:

Smartcard

iKey

Other issues:

Requirement 3 - Access to key electronic clinical resources

For links to key clinical resources click [here](#).

In order to meet this requirement, practices must provide all medical practitioners from the practice with access to the current editions of a range of key electronic clinical resources to improve the quality of prescribing, support quality care, and enhance health outcomes.

Criteria

The practice must provide practitioners from the practice with access to at least one key electronic clinical resource from each of the categories in Table 1 below (minimum of 3 resources in total).

The resources must be available on the computer desktop in the consulting room either on the hard drive, as a CD-ROM, or as a direct link to a website. Practitioners from the practice must be able to explain how they access and use the key electronic clinical resources.

Table 1

Category	Examples	Resources available at your practice
1. Concise, evidence-based guide to recommendations about patient management that covers all common disorders seen in general practice (latest edition)	e-Therapeutic Guidelines Complete	
2. Formulary of medicines available in Australia that provides comparative drug information reflective of contemporary Australian general practice and is independent of pharmaceutical company involvement (latest edition)	Australian Medicines Handbook	
3. Evidence-based guide to preventive activities in general practice which is relevant to the Australian population (latest edition)	RACGP: Guidelines for Preventive Activities in General Practice (known as the Red Book)	

Criteria

At least three resources from any of the categories in Table 2 below.

Table 2

Category	Examples	Resources available at your practice
1. Journal of evidence-based clinical care	Bandolier; Clinical Evidence	
2. Clinical resources (latest editions)	Immunisation: Myths and Realities; The Australian Immunisation Handbook; Assessing Fitness to Drive	
3. Regulatory resources (latest editions)	Medicare Benefits Schedule (MBS); Pharmaceutical Benefits Schedule (PBS)	

PIP Incentives Hotline: 1800 222 032